Mark24@Townsware.com

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Mark Boutros
Ewing, NJ 08618

MarkBoutros.com

(609) 364-9163

Executive summary

- Bachelor degree in Computer Science (6/2021)
- Microsoft Azure certified (4/2024)
- Microsoft AI certified (in progress)
- Three years' professional experience

Experience

02/2023 – Present, SmartWebApps, LLC, Bridgeton, NJ.

Software Support Engineer

- Develop automation to provide hourly, daily, and monthly backups of clients Web App files, using different retention periods for each schedule.
- Deployment and configuration of instances for Licensing-Software.com Web App on IIS 10.
- Deployment and maintenance of Web App application pools, file system permissions, and security.
- Documentation of Web App configuration, troubleshooting of Web App issues and error messages.
- Web App maintenance and support the Web App.

07/2022 – 01/2023, Mphasis, Montgomery Township, NJ.

Associate Software Engineer

- Developed full-stack applications utilizing Java, Node.js, Angular, GIT, and Jira.
- Collaborated seamlessly with team members, ensuring the production of high-quality, collaborative code.
- Communicated with diverse teams, built rapport and long-term relationships.
- Achieved and maintained team-client synchronicity.
- Gained experience in utilizing modern technologies, including MAVEN, Postman, JUnit, Spring Boot, Docker, OAuth2, TypeScript, and AWS S3.
- Quickly adapted to financial intricacies, enhancing understanding of client requirements.
- Executed all duties adeptly, yielding optimal performance review results.

03/2022 – 07/2022, Quintrix Solutions, Union, NJ.

Full stack Engineer Trainee

- Developed skills in Java's Spring Framework, and gained proficiency in complex implementations.
- Developed and deployed RESTful web services using Java Spring framework to enable seamless communication between the frontend and backend components.
- Gained hands-on experience in working with databases, including designing database schemas, writing SQL queries, and normalizing tables.
- Collaborated with a team of developers to successfully complete projects, leveraging Agile methodologies, GIT, and JIRA.

04/2019 – 09/2019, Inspira Health Network, Vineland, NJ.

Information Services Intern

- Assessed and diagnosed dozens of technical issues for hospitals staff daily.
- Installed an upgraded hundreds of workstations with various requirements, including Windows 7 and 10 operating systems, various office and productivity applications, as well as line of business applications.
- Critical member of crisis response team, assessed and restored dozens of workstations damaged by water.

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- Implemented hospital-wide communication system as part of a small team. Installed and calibrated nearly a thousand wireless receivers in just a few weeks.
- As part of the technical support team, responded to support calls efficiently leading to issue resolution.
- Provided detailed documentation of different systems and configurations.

Education

Bachelor of Science in Computer Science 9/2017 – 6/2021

The College of New Jersey at Ewing, NJ

- Final GPA: 3.3
- Mentored Research Project: Presented research on novel HTTP/3 technologies focused on investigations into utilization in phone call authentication.
- Achieved multiple Dean's List selections
- Took nearly every available Computer Science course, including: Data & Discrete Structures, Algorithm Analysis, Computer Architecture, Networking and Adv. Networking, Database Systems, Web Design, and Software Engineering.
- Alpha Chi Rho fraternity: Active member (2018-2021), Risk manager (2019-2021)

Professional Certifications

Microsoft Certified – Azure Fundamentals   4/2024

Microsoft Certified – AI Fundamentals   In progress

Key Skills

- In-Depth understanding of computing fundamentals.
- Proficient in utilizing web technologies including HTML, CSS, and Java Script.
- Adept in programming languages such as Python, Java, C++, Ruby, and SQL.
- Strong verbal and written communication skills with both team members and clients.
- Excellent work ethic and attention to detail.